

EXPERIENCE

SENIOR PRODUCT MANAGER, LAST MILE DELIVERY

October 2021 – Present

Walmart

Dallas, Texas

- Reduced variance by 15% in planned vs. actual in carrier assignment engine.
- Lead Last Mile PM for customer eligibility initiative to increase household coverage by 15% and estimated \$1B in GMV.
- Managed trip planning configurations for Annual Holiday Event with a 98.5% perfect order rate.
- Created a 40% reduction in time-to-go-live for enterprise clients through configuration automation.
- Improved Sandbox API for client UAT resulting in \$2.2M in cost savings.
- Launched client rate card tool, eliminating need for dependent team resulting in \$59M in annual revenue.
- Led product strategy and launch of MVP reducing multi-day onboarding effort to < 1-hr for Small Business initiative.

SENIOR PRODUCT MANAGER

July 2018 – October 2021

Devbridge (Acquired by Cognizant)

Chicago, Illinois

- Brought \$20M greenfield enterprise MVP to market in 12-mo. Exceeded revenue expectations by 30%.
- Developed 2-yr customer segmentation plan coinciding with product roadmap to sunset legacy product, reduce operational cost, and increase revenue.
- Led agile team of 8 developers and 1 designer to develop MVP for SEC filings that reduced 8-hr manual effort to fully automated.
- Scaled agile team from 1 to 3, increasing velocity of delivery for client and project profitability.
- Efficiently managed scope and disciplined agile practices to complete enterprise legacy rebuild as part of scrum team in which other vendors had failed.
- *Entered company as Associate Product Manager. Promoted to Product Manager after 1.5 years. Completed tenure as Senior Product Manager.*

PRODUCT MANAGER

July 2016 – July 2018

Club Automation

Deerfield, Illinois

- Used design thinking and lean requirements process with internal stakeholders as part of administrative portal re-platform.
- Implemented dual-track scrum process with first UX team-member that led to increased backlog health and work-efficiency for front-end engineering team.
- Established first manual and automated testing framework using Selenium with C# that reduced defect rate by 30%.
- *Entered company as Quality Assurance Analyst. Promoted to Product Manager.*

EDUCATOR

August 2013 – July 2016

Various

Waco, Texas & Chicago, Illinois

- Taught general & life sciences at varying grade levels. Through data-driven instruction based on competency assessment, my students scored 3x the national average on 7th grade assessment.

EDUCATION

Master of Business Administration

Expected Completion, May 2025

Baylor University

Bachelor of Science, Biology

May 2013

Wheaton College

DISTINCTIONS

- **Awards & Recognitions:** Making The Difference Award, Walmart, June 2023
- **Certifications:** Certified Scrum Master, AWS Solutions Architect Associate
- **Technical Proficiency:** Development (HTML, CSS, React), UI/UX (Figma, Balsamic), Data Analysis (Excel, Tableau), Project Management (MS 365, Jira, Confluence, Azure DevOps Server)